







### Project CITIZEN CARE / Upgraded Health Structures in the Cross Border Area Cofounded by European Union (ERDF) and by National Funds of Greece & Italy

Acronym: CITIZEN CARE

Title: Upgraded Health Structures in the Cross Border Area

**Priority axis**: 3. Improving the quality of life, protection of the environment

and enhancement of Social and cultural cohesion

**Specific Objective:** 3.3: Protection of health

**Lead Partner**: Infrastructure Building S.A.

Partner 2: University Hospital Consortium Corporation Polyclinic of Bari

(UHCC\_PoB)

**Budget**: **Total** 34.000.000 € **Lead Partner** 15.512.361 € **Partner** 18.487.639 €

**End**: 30 October 2015

The Programme is co-funded by the European Union (ERDF) and by National Funds of Greece & Italy





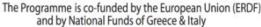






# Project CITIZEN CARE / Upgraded Health Structures in the Cross Border Area Background of the project, problems/target groups/challenges to be addressed

- the distribution of health resources is unequal in Apulia and Epirus
- studies underlie the **growing regional disparity in healthcare provision** not only in Italy but also in Greece that results in increased inhabitants mobility for medical examination and treatment
  - 1. in Greece **rural urban** area competition in favor of the latter
  - 2. in Italy **South-North** rivalry against the former
- to **redress the balance** and systematically increase citizen satisfaction with provided medical services , CITIZEN CARE is upgraded 2 medical structures
  - A) the Filiates Medical Center (FMC) in Epirus and
  - B) the **Polyclinic of Bari** (PoB).













# Project CITIZEN CARE / Upgraded Health Structures in the Cross Border Area Background of the project, problems/target groups/challenges to be addressed

- the **interventions in FMC and PoB are targeted** to increase, in the cross border area, number of
  - Egnatia motorway passengers that pass south of the Filiates Municipality
  - visitors that access Bari by port or airport
- as well as, the **refurbishment activities**, add value at favor of the local population
- finally the upgrading of these cross border medical structures will encourage research exchanges among medical practitioners











# Project CITIZEN CARE / Upgraded Health Structures in the Cross Border Area Objectives of the Project

In recent years there has been a **constant movement of patients from rural to urban areas**. Within this framework of healthcare disparity within regions, the **project aims** to:

- create upgraded secondary care structures for citizens in the cross border area
- **increase** the quality of health service provision both to local and moving population (tourists, migrants etc).
- improve provided services
- eliminate the conditions excluding sensitive social groups by encouraging cross border healthcare cooperation among structures and their management.

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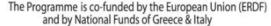
### Project CITIZEN CARE / Upgraded Health Structures in the Cross Border Area Expected Outputs of project activities

#### the interventions in the Filiates Medical Center (FMC) comprise

- a 6-storey building of 5941,57 m<sup>2</sup> as an extension to the Medical Center that becomes a General Hospital and
- 900 m<sup>2</sup> Refurbishment in areas of the existing FMC
- medical and hotel equipment for the FMC.

#### the **interventions in the Polyclinic of Bari** include:

- major maintenance works in Giovanni XXIII hospital,
- maintenance works in the new ER surgery complex & in the ex-first aid
- major maintenance in the General services' area (Pharmacy and Central Ecological Thermal Hospital Area)
- various maintenance works across PoB Clinics and medical equipments









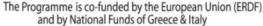




## Project CITIZEN CARE / Upgraded Health Structures in the Cross Border Area Expected Results: direct and immediate effects resulting from the project

CITIZEN CARE giving emphasis on the upgrading of selected healthcare structures in the cross border area is achieving the following direct and immediate effects

- reduce the geographic and physical isolation of patients
- **health condition improvement** of the cross-border local population
- **improvement of the quality** of healthcare services provided to the local population
- upgraded medical equipment
- the equipment installed as part of the project is strongly assisting
   scientific medical research













## Project CITIZEN CARE / Upgraded Health Structures in the Cross Border Area Partial Results of Partner Polyclinic of Bari

Polyclinic actions of the project are about **85% completed**, specifically infrastructural interventions referred to years 2009-2013:

- incremented the patients number and quality of treatment
- reduced hospitalization time,
- introduced **new specializations**,
- reduced transfers from south to north facilities,
- served more people coming from touristic ship and airport in transit or in holidays
- the refurbished actions have produced a lot of **benefit also to the local population and removed prevention** regarding the perceived quality of southern hospital facilities

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